

Hosted Voice E911 Sticker Placement Guide

If the physical location of one of your phones changes, you must register the phone's new physical location/address to ensure correct routing of 911 calls.

Go to the Altice Business CommPortal at <u>lightpathhostedvoice.com</u> and click on the **Set Emergency Location** to enter the phone's new physical address.

Please place the included sticker on or near your phones so users are aware of this.



Sample Cicso Phone

Proper Placement of E911 Sticker