

Star (Access) Codes – Numerical

Star Code	Feature Name	Notes
none	Transfer Call Directly to Voicemail	Dial 7 plus the extension of the user's voicemail you want the caller to get to.
*11	Call Pickup	Users have to be defined during provisioning.
*12	Directed Call Pickup	User dials *12 and extension to pick up call.
*13	Call Park	User presses xfer softkey, dials *13 and the dial softkey, listens for the Park Orbit number and then presses xfer softkey. The call is Parked.
*14	Call Retrieve	User dials *14 and the 2-digit Park Orbit, then dial. The Parked Call is retrieved.
*57	Call Trace	System wide setting if it's 1 stage or 2 stage. Trace is created in the system and must be retrieved by engineer.
*60/*80	Selective Call Rejection – configure	Dial Star Code for voice prompt menu. Have to enter the number as it will be sent to the phone.
*61/*81	Priority Call – configure	Dial Star Code for voice prompt menu. SPA 525 plays different rings for distinctive rings. Other 50x phones play different cadence.
*63/*83	Selective Call Forwarding	Provides a voice prompt menu to configure options. Use a 9 for outside calls.
*64/*84	Selective Call Acceptance – configure	Dial Star Code for voice prompt menu.
*65	Calling Name and Number Delivery – enable	Enables Calling Number/Name for incoming calls.
*66	Automatic Callback – last outgoing call	Dials the last number dialed (redial).
*69	Automatic Recall – one-stage activation	Reads back the phone number and call details of the last received call.
*72	Unconditional Call Forwarding – enable	Have to dial star code, 9, plus the number the calls should be forwarded to. Entering the star code or press the CFWD button the phone has no indication if the service is enabled or not. The user has to look at the phone for the CFWD button.
*73	Unconditional Call Forwarding – disable	Disables Unconditional Call Forwarding.
*74	Speed Calling – add one-digit code	Creates individual speed dial. *74 – one digit speed dial (*74x+9+10 Digit, *74x+4 digit)

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Continued

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*75	Speed Calling – add two-digit code	Creates individual speed dial *75 – two-digit speed dial (*75xx+9+10 Digit, *75x+4 digit)
*77	Anonymous Call Rejection – enable	Dial star code to enable Anonymous Call Rejection.
*78	Do Not Disturb – enable	Enables DND and also enables selective call forwarding. Enabling via Star Code does not update Phone Screen or CommPortal.
*79	Do Not Disturb – disable	Disables DND and also disables selective call forwarding
*85	Calling Name and Number Delivery – disable	Disables Calling Number/Name for incoming calls.
*86	Automatic Callback – cancel all attempts	Deactivates Automatic Callback attempt.
*87	Anonymous Call Rejection – disable	Dial star code to disable Anonymous Call Rejection.
*89	Automatic Recall – cancel all attempts	Deactivates Automatic Recall attempt.
*90	Busy Call Forwarding – enable (if using the Variable variant, follow code with the number to forward to)	Dial the star code with 9 + the number and the user will be called on that line. You have to disable busy call forwarding before changing the number.
*91	Busy Call Forwarding – disable	Dial star code to disable call forwarding
*92	Delayed Call Forwarding – enable (if using the Variable variant, follow code with the number to forward to)	Dial the star code with 9 + the number and the user will be called on that line. You have to disable busy call forwarding before changing the number. The timeout has to be lower than the time out to go to voice mail which 20 second and can only be set during provisioning.
*93	Delayed Call Forwarding – disable	Dial star code to disable call forwarding.
*96	Dial star code to disable call forwarding	Dial star code and # then the extension you wish to carry on a 2-way conversation with.
*98	Call Queue: Log In/Log Out	Enables Queue members to log in and log out of Queues – follow the voice prompts
*310	Reminder Call – enable individual call	Dial star code for feature and configure via voice prompt menu
*311	Reminder Call – disable all individual calls	Dial star code for feature and configure via voice prompt menu

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Continued

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*312	Reminder Call – disable one individual call	Dial star code for feature and configure via voice prompt menu
*313	Reminder Call – check individual calls	Dial star code for feature and configure via voice prompt menu
*314	Reminder Call – enable regular call	Dial star code for feature and configure via voice prompt menu
*315	Reminder Call – disable all regular calls	Dial star code for feature and configure via voice prompt menu
*316	Reminder Call – disable one regular call	Dial star code for feature and configure via voice prompt menu
*318	Voicemail – Accesses voicemail system	Used to Access Voicemail system
*319	PIN Change	Voice Mail & CommPortal password doesn't change
*320	Last Called ID Erasure	System states it deleted the call for Selective Call Forwarding, Automatic Recall, Call Trace, Selective Call Rejection, Priority Call. However, the list remains on the Call Lists on the CommPortal and the Phone.
*341	Call Barring – bar all except emergency calls	Bar all calls except emergency calls
*342	Call Barring – bar national/international calls	Bars national/international calls
*343	Call Barring – bar international calls	Bars international calls
*344	Call Barring – bar operator calls	Bars operator calls
*345	Call Barring – bar calls to access codes	Bars calls to access codes
*346	Call Barring – bar premium rate calls	Bars premium rate calls
*351	Call Barring – enable all calls	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*352	Call Barring – enable national and international calls	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*353	Call Barring – enable international calls	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*354	Call Barring – enable operator calls	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*355	Call Barring – enable calls to access codes	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*356	Call Barring – enable premium rate calls	Requires a separate PIN which is different from your voicemail or CommPortal PIN
*371	Find Me Follow Me – enable	Enables configured Find Me Follow Me rules
*372	Find Me Follow Me – disable	Disables an enabled Find Me Follow Me